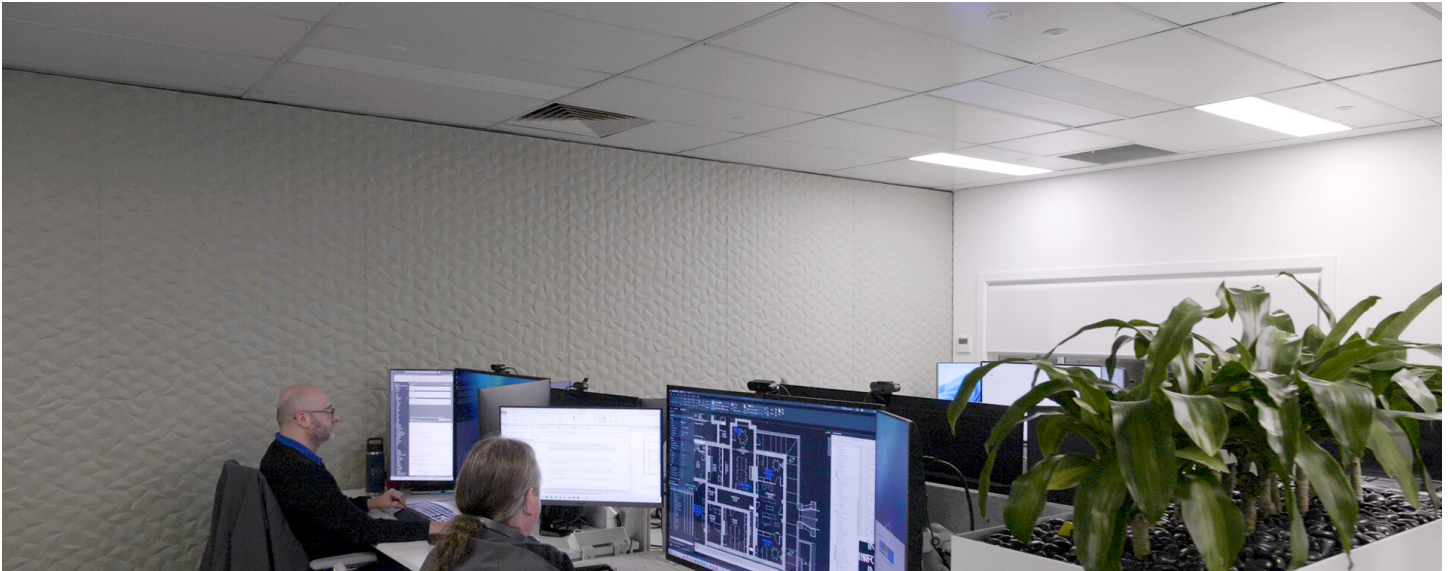


Pro AV Solutions SA



SUMMARY

- **LOCATION**

Adelaide, Australia

- **FACILITY SCOPE**

Refurbished, open-office floorplan

- **OBJECTIVE**

Improve speech privacy and reduce noise distractions

- **BIAMP SOLUTIONS**

Cambridge Qt® X sound masking

- **OUTCOME**

Significant improvement in work environment satisfaction, with a noticeable reduction in noise distractions and increased speech privacy

- **EQUIPMENT**

Cambridge Qt X sound masking controller and Qt Standard Emitters

Pro AV Solutions SA is a well-established AV integration business located in the outskirts of Adelaide, Australia. The team faced a challenge when refurbishing its office spaces. With an open-office design and various teams working in close proximity, the need for both collaboration and focus was paramount. Some departments required frequent communication, while others, such as engineering and programming, needed quiet environments to boost concentration. Pro AV Solutions SA needed a way of maintaining privacy and reducing noise interference without compromising the office's collaborative, open feel.



Since we renovated and installed the Biamp sound masking system, we've all noticed a big improvement in the atmosphere, in the noise that we no longer hear from outside and from other people.

KATE REESE

Video Production Sales
Pro AV Solutions SA

SOLUTION

To address this challenge, Pro AV Solutions SA partnered with Biamp to implement the Cambridge Qt X sound masking solution. This innovative technology uses a network of discreet ceiling speakers to emit a subtle, ambient noise designed to mask distracting sounds and improve speech privacy.

Biamp played an integral role in designing a solution tailored to their needs, as Marc Wilkinson, Account Manager at Pro AV Solutions SA explains: “Biamp came to assist with the design, incorporating their Qt X system to ensure we can function as a team, but also minimize the interference amongst different departments working in the same area.”

The installation was straightforward, and the system could be easily configured to suit the office layout and varying needs of each department.



CONCLUSION

The results of the office remodel and sound masking installation were immediately noticeable. Employees such as Kate Rees, Video Production Sales at Pro AV Solutions SA, reported a significant improvement in the work environment, citing reduced noise and distraction from both inside and outside the office.

“Since we renovated and installed the Biamp sound masking system, we’ve all noticed a big improvement in the atmosphere, in the noise that we no longer hear from outside and from other people,” says Rees. “You can actually talk to people properly and you’re not being overcome with other noises.”

The improved working environment allowed for clearer communication and a more peaceful atmosphere, especially in areas around boardrooms and collaborative spaces. The Biamp Cambridge Qt X system not only enhanced speech privacy but also contributed to a more focused and comfortable workspace, aligning perfectly with Pro AV Solutions’ commitment to the health and wellbeing of its team.

ABOUT BIAMP

Biamp is a leading provider of innovative, networked media systems that power the world’s most sophisticated audiovisual installations.

Recognized worldwide for delivering high-quality products and backing each one with a commitment to exceptional customer service, Biamp’s mission is connecting people through extraordinary audiovisual experiences.

Founded in 1976, Biamp is headquartered in Beaverton, Oregon, with offices and manufacturing facilities located around the world.

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