

RSM



SUMMARY

• LOCATION

Boston, MA

• FACILITY SCOPE

Remodeled office space spanning four floors

• OBJECTIVES

RSM needed a solution for its new remodeled space to enable protection from noise distractions.

• BIAMP SOLUTION

Cambridge

• OUTCOME

By implementing QtPro™, RSM was able to create a distraction-free environment that strengthened employee focus and provided increased satisfaction, while allowing staff to enjoy their remodeled office space.

• EQUIPMENT

QT® 600 Sound Masking System

When RSM, a global network provider of independent audit, tax, and consulting services, renewed the lease on their Boston location for another 12 years, an office remodel was required. With a fresh new color scheme, more modern look and feel, and great views of the water, the new space, while aesthetically pleasing to employees and clients, had serious acoustical issues.

Most of the 650 staff members based in the Boston office work independently in cubical space, while the auditors and consultants work more collaboratively in an open “conference center” space. The tax staff required a space with less noise distractions, and although the auditors and consultants needed an open space, they also required privacy for one-on-one meetings.



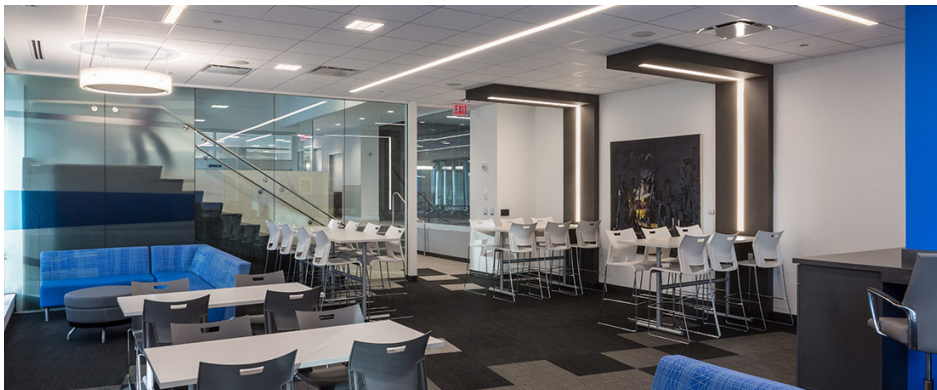
Not only is QtPro™ extremely effective in reducing noise distractions...our employees are very pleased they can have meetings and know their conversations are not being heard by others.

DILIA M. TEIXEIRAOffice Services Manager Lead
Boston, RSM

SOLUTION

The RSM office did have sound masking on the fourth floor of the space, which had been installed prior to their move in 2002. Based on positive feedback from employees stationed on the fourth floor, RSM decided to have a sound masking system installed throughout the entire building. Additionally, RSM visited Biamp's offices for a demo of their QtPro™ system.

QtPro™ sound masking from Biamp's Cambridge line was installed throughout the newly renovated 80,000 square foot office. Small, barely visible emitters (speakers) were placed throughout the space (mainly in acoustic ceiling tiles of various sizes) in private offices, open work areas, and conference areas. These emitters were connected by cables to an intuitive Qt® 600 control module mounted in the equipment room.



CONCLUSION

With the QtPro™ sound masking system installed, RSM's employees now have peace of mind and confidence that private conversations with co-workers and clients can't be overheard throughout the space. In addition, employees can now concentrate without speech and other noise distractions in the open office areas, resulting in a more productive environment.

"Not only is QtPro™ extremely effective in reducing noise distractions in our open spaces, our employees are very pleased they can have meetings and know their conversations are not being heard by others at the other end of the office," says Dilia M. Teixeira, Office Services Manager Lead, Boston, RSM. "We are so happy with the system in our main building, we plan to install QtPro™ in our annex location across from our plaza," Teixeira stated.

ABOUT BIAMP

Biamp is a leading provider of innovative, networked media systems that power the world's most sophisticated audiovisual installations.

Recognized worldwide for delivering high-quality products and backing each one with a commitment to exceptional customer service, Biamp's mission is connecting people through extraordinary audiovisual experiences.

Founded in 1976, Biamp is headquartered in Beaverton, Oregon, with offices and manufacturing facilities located around the world.

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