



Biamp Technical Support Policy

Updated 19-June-2023

Biamp offers complimentary technical support over the phone or via email and webchat to customers designing, specifying, installing, configuring, and maintaining Biamp equipment. See [How to Engage with Biamp Technical Support](#) for more details.

Technical support is provided to individuals currently employed by a company entitled to purchase directly from Biamp, who demonstrate sufficient experience and knowledge with related technologies, and have successfully completed relevant Biamp training.

Parties that have not purchased directly from Biamp should contact their supplier for assistance.

At Biamp's discretion, customers who are unable to fulfill the qualifying conditions may be offered limited support or directed to an authorized Biamp dealer or distributor.

Biamp technical support representatives are limited to providing technical support on products sold by Biamp. Support for interoperability with third-party products may be limited to ensuring the Biamp's unit behaves as advertised.

Complimentary technical support is offered at Biamp's sole discretion. This support policy is for information purposes only and is subject to change without notice.

Contact details:

- E-mail: support@biamp.com
- Telephone:
 - Main number: 1-877-242-6796 (1 877 BIAMP XO), outside the US and Canada: +1-503-718-9257
 - UK: +44 1372 898 888
 - Belgium: +32 119 88 888
 - Denmark: +45 89 87 80 80

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