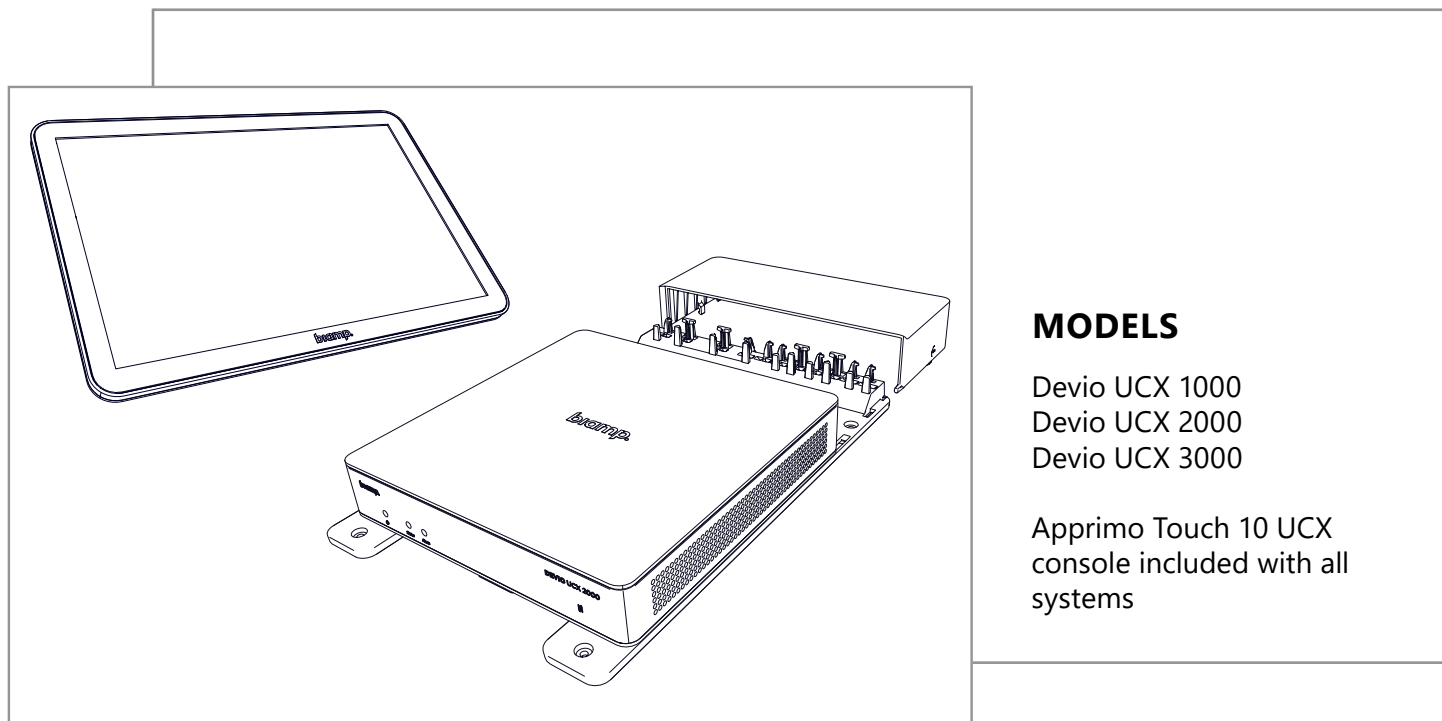


DEVIO UCX SYSTEM INSTALLATION GUIDE



MODELS

Devio UCX 1000
Devio UCX 2000
Devio UCX 3000

Apprimo Touch 10 UCX
console included with all
systems

SETUP AND USE

- Installation and initial setup

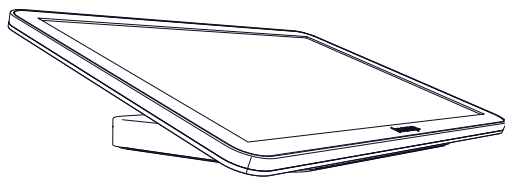
TOOLS NEEDED

- Phillips Screwdriver
- Drill (for wall mounting option)

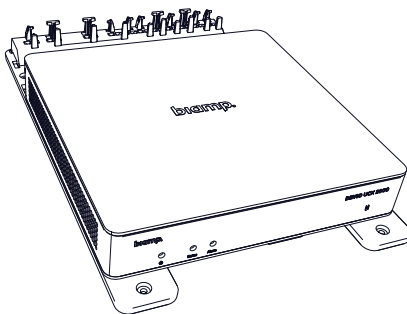
SOFTWARE

- Workplace Designer (optional)
- Biamp Workplace Account (optional)

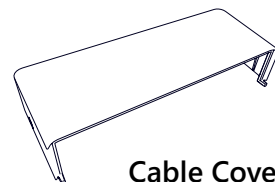
IN THE BOX



Apprimo Touch 10 UCX Console
(Table or Wall Mount option)



Devio UCX Network box



Cable Cover

Devio UCX Power Supply (100-240 VAC)

Power Cord

Strap (for power supply wall mounting)

Hardware:

- (5) 6-20 x 1 PH pan head screw
- (5) #6 x 3/4 drywall anchors
- (1) M3 x 8 black screw (for cable cover)



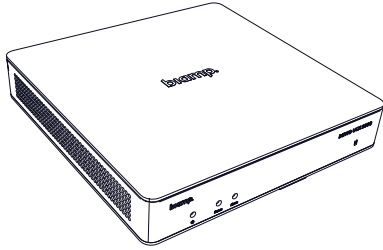
support@biamp.com



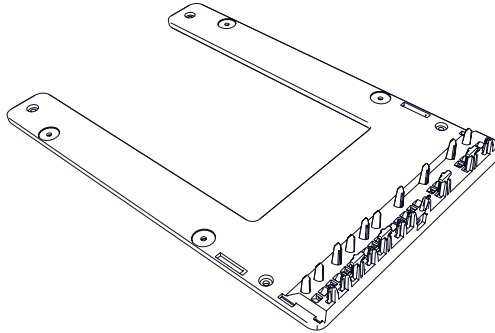
www.biamp.com

IN THE BOX

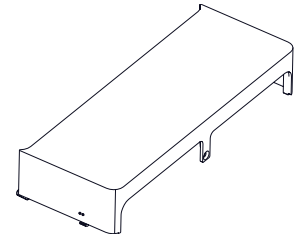
DEVIO UCX SYSTEM



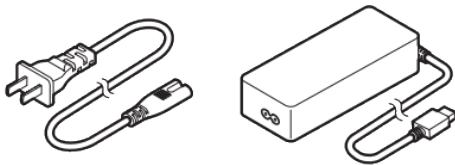
Devio UCX



Mounting bracket
(preattached to Devio UCX)

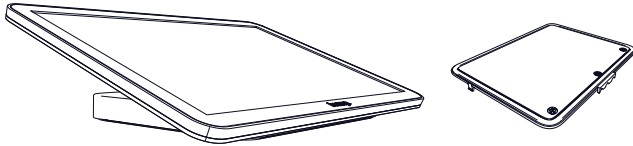


Cable Cover



Power Supply - 100VAC –240VAC
Devio UCX1000: 150W power supply
Devio UCX 2000 / 3000: 240W power supply

Power Supply Strap



Apprimo Touch 10 UCX-T Console and Backplate

Suggested for Setup

- Checklist (TBD)

Operating Environment

Altitude (without pressurization):

- 0-10,000 Feet (0-3000 Meters) MSL

Temperature:

- 32-104° F (0-40° C)

Relative Humidity

- 5 – 95% non-condensing

Documentation in the box

- Quick Start Guide
- QR Sheet
- Safety guide

Setup information

- (Online) System Installation Guide

INSTALLATION

There are 2 mounting options for the UCX device: Wall or Under-table Mount and on the Table.

The UCX may be installed in almost any location that is convenient for the room design, requirements, etc. This includes installation on a wall behind a typical conference room display or under a table. Be sure to allow for adequate airflow around the side grilles. Install away from heat sources such as vents, radiators, heat registers and stoves. Avoid installing near water or steam. Do not exceed the maximum ambient operating temperature of 32-104° F (0-40° C).

Wall or Under-table Mount

There are 4 screws and anchors provided to mount the UC to drywall construction. If the device is mounted to another wall type, use appropriate hardware.

The unit needs at least 19mm (0.75") space around the sides for proper ventilation.

1. Hold the device level against the wall and mark the 4 hole locations.
2. Drill and install the anchors. - do not drill through the base plate

Il existe deux options de montage pour l'appareil UCX : montage mural ou sous-table, et montage sur table.

L'UCX peut être installé dans presque n'importe quel emplacement jugé pratique en fonction de l'aménagement de la salle, des exigences spécifiques, etc. Cela comprend une installation sur un mur, derrière un écran de salle de conférence standard, ou sous une table. Assurez-vous de laisser suffisamment d'espace pour assurer une circulation d'air adéquate autour des grilles latérales.

Installez l'appareil loin de toute source de chaleur, comme des bouches d'aération, des radiateurs, des registres de chauffage ou des poêles. Évitez toute installation à proximité d'eau ou de vapeur. Ne dépassez pas la température ambiante maximale de fonctionnement, entre 0 et 40 °C (32 et 104 °F).

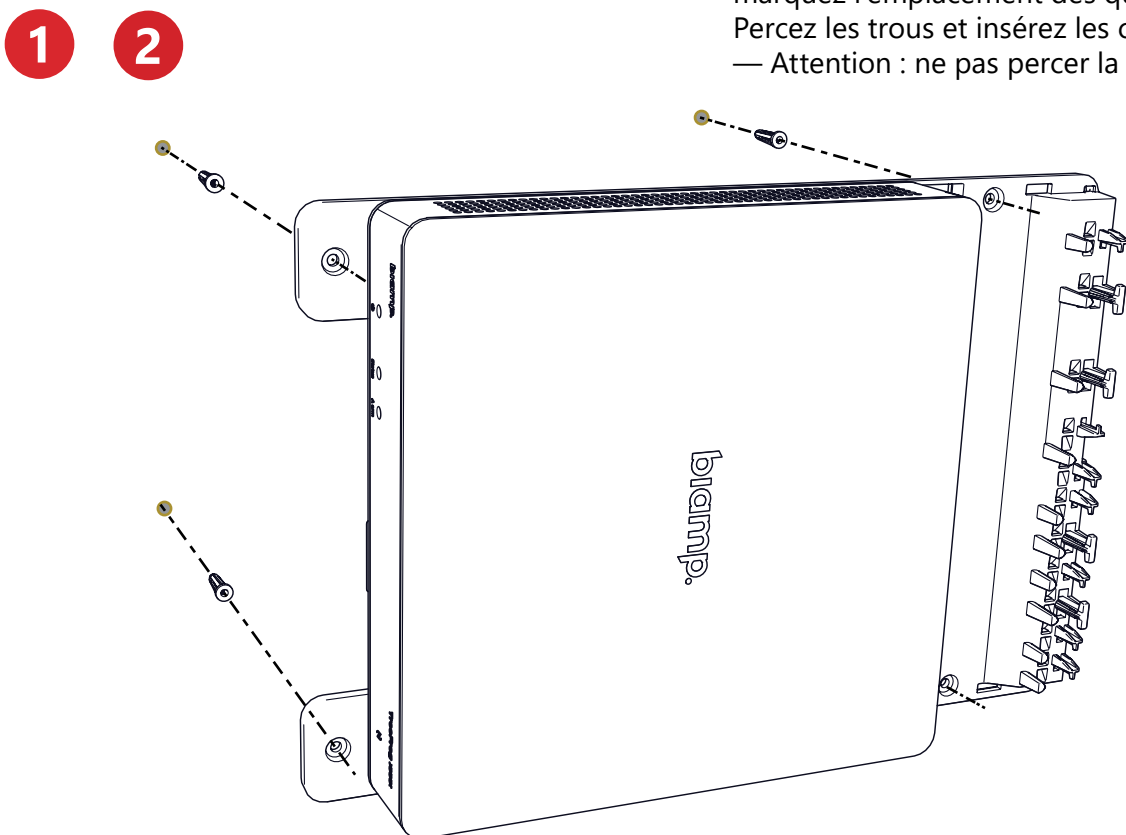
Montage mural ou sous-table

Quatre vis et chevilles sont fournies pour fixer l'UCX sur une cloison sèche (plaques de plâtre). Si l'appareil doit être monté sur un autre type de mur, utilisez la visserie appropriée.

L'unité nécessite un espace libre d'au moins 19 mm (0,75 po) sur les côtés pour assurer une ventilation adéquate.

Tenez l'appareil à l'horizontale contre le mur et marquez l'emplacement des quatre trous de fixation. Percez les trous et insérez les chevilles.

— Attention : ne pas percer la plaque de base.



INSTALLATION

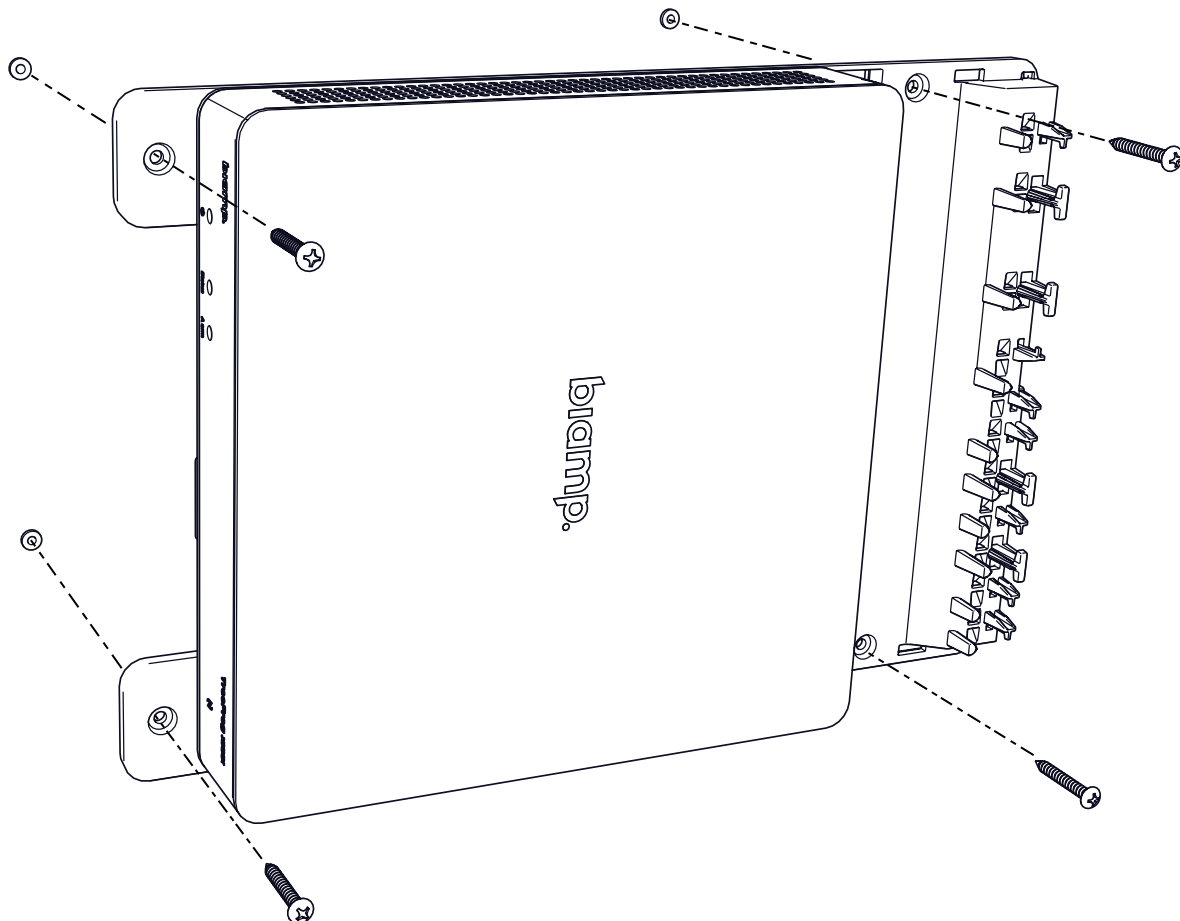
WALL OR UNDER TABLE MOUNT OPTION (CONTINUED)

3. Secure the unit to the wall with the 4 #6 screws (or other suitable hardware for the wall construction).
4. Once all of the cables are connected and routed through the cable management pegs on the baseplate, the cover can be installed. See illustrations on [pages 8-10](#).

OPTION DE MONTAGE MURAL OU SOUS-TABLE (SUITE)

Fixez l'unité au mur à l'aide des quatre vis n° 6 fournies (ou d'une autre visserie adaptée au type de mur). Une fois tous les câbles connectés et acheminés à travers les ergots de gestion des câbles situés sur la plaque de base, le couvercle de protection peut être installé. Référez-vous aux illustrations figurant aux [pages 8 à 10](#).

3



INSTALLATION

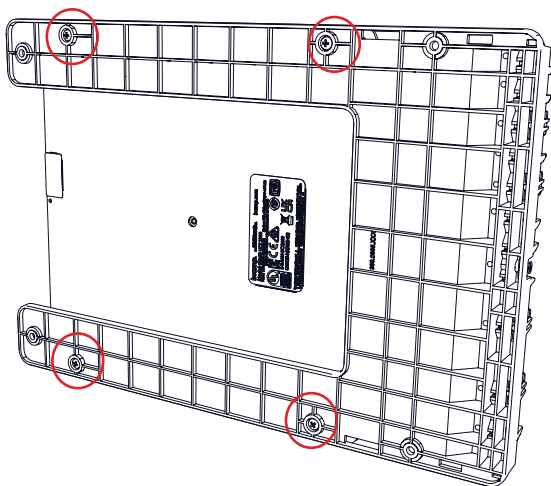
TABLE MOUNT

The unit's baseplate can be removed or kept attached for cable management.

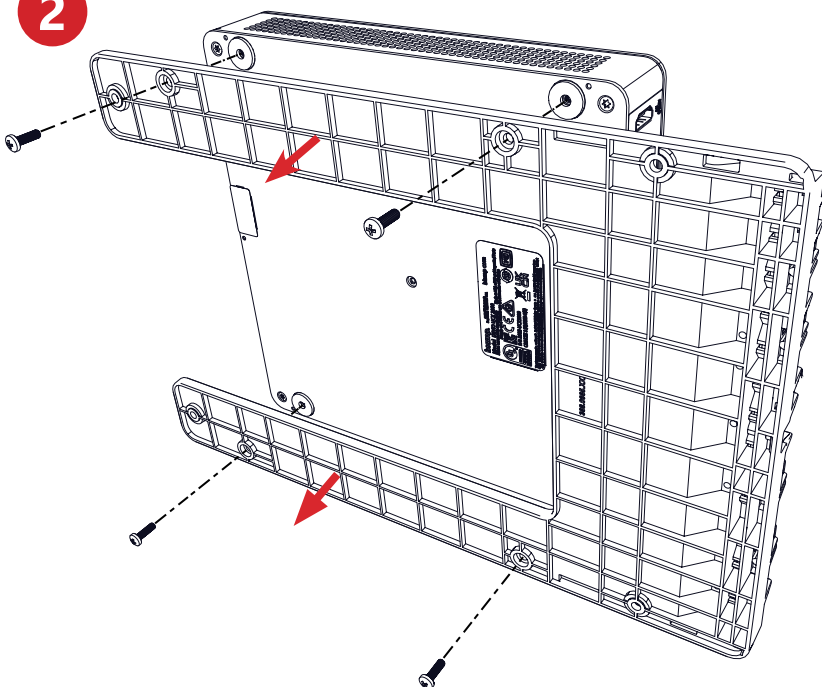
The unit needs at least 19mm (0.75") space around the sides for proper ventilation.

1. To remove the baseplate, locate the 4 screws (circled) .
2. Remove the screws and baseplate, and set the device on the table.

1



2



FIXATION SUR TABLE

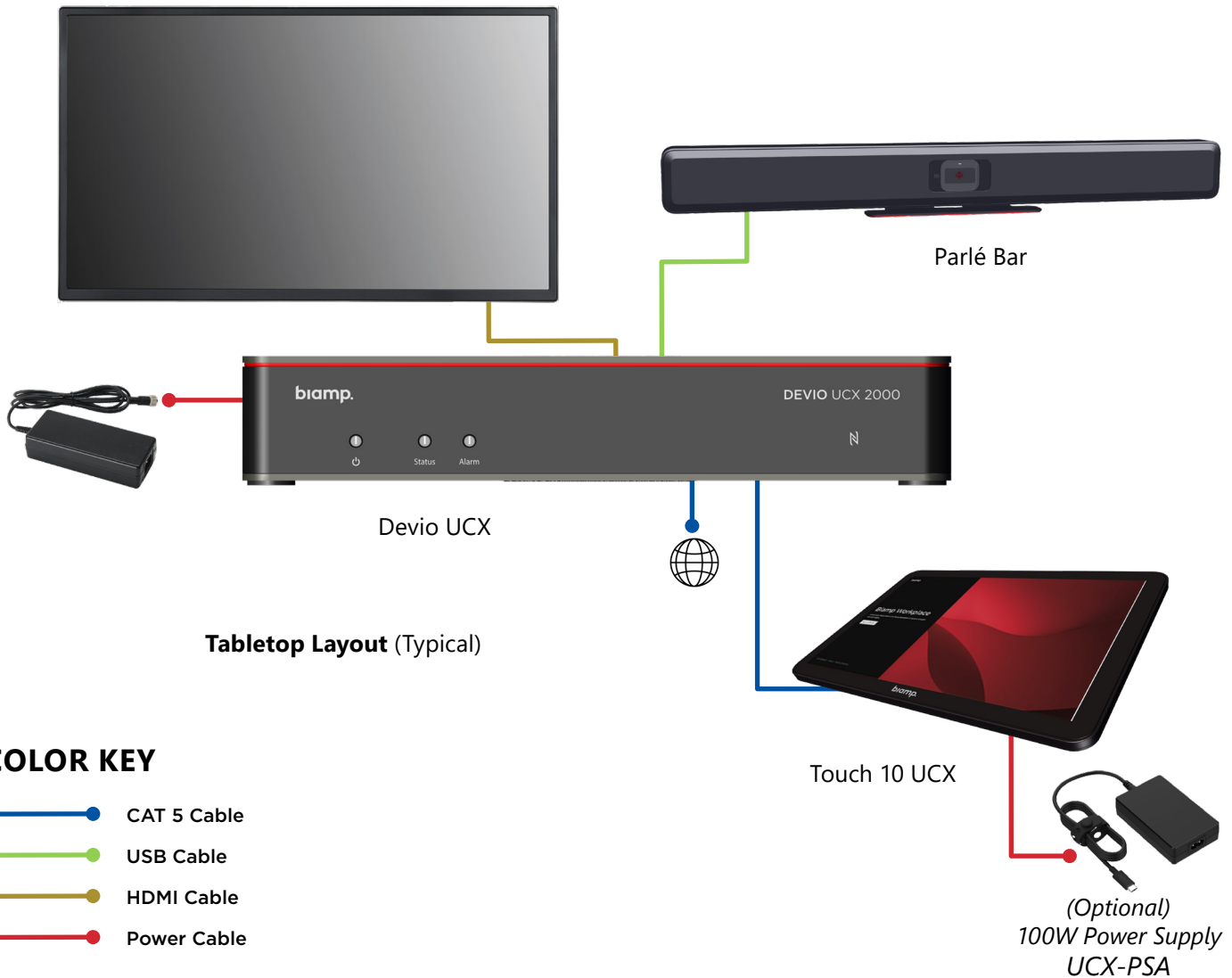
La plaque de base de l'appareil peut être enlevée ou laissée en place pour faciliter la gestion des câbles.

L'appareil nécessite un espace libre d'au moins 19 mm (0,75 po) sur les côtés pour assurer une ventilation adéquate.

1. Pour retirer la plaque de base, repérez les 4 vis (encerclées).
2. Retirez les vis ainsi que la plaque de base, puis posez l'appareil sur la table.

INSTALLATION

TABLETOP OPTION

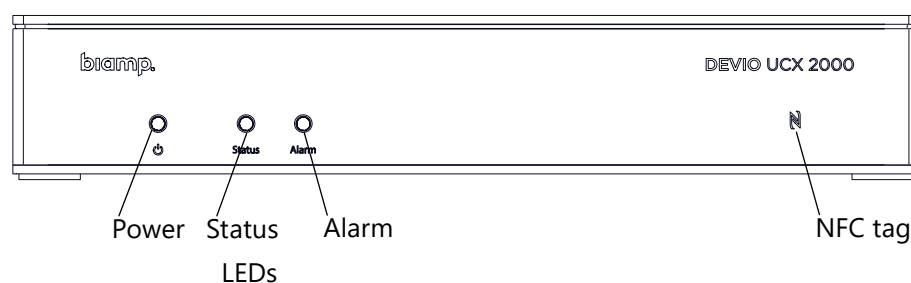


The UCX and Touch 10 UCX devices are placed on the tabletop. The Devio UCX is powered by its included power supply. The Touch 10 UCX must be connected to Port 2 on the Devio UCX. There is an optional 100W power supply that can be plugged into the Touch 10 UCX to provide charging power to a connected USB-C device.

Parlé bars and other USB peripherals can be plugged into the USB ports on the UCX. The Parlé conferencing bar should be plugged into the dedicated upper USB-C port on the rear of the Devio UCX.

INSTALLATION

FRONT PANEL - UCX ALL



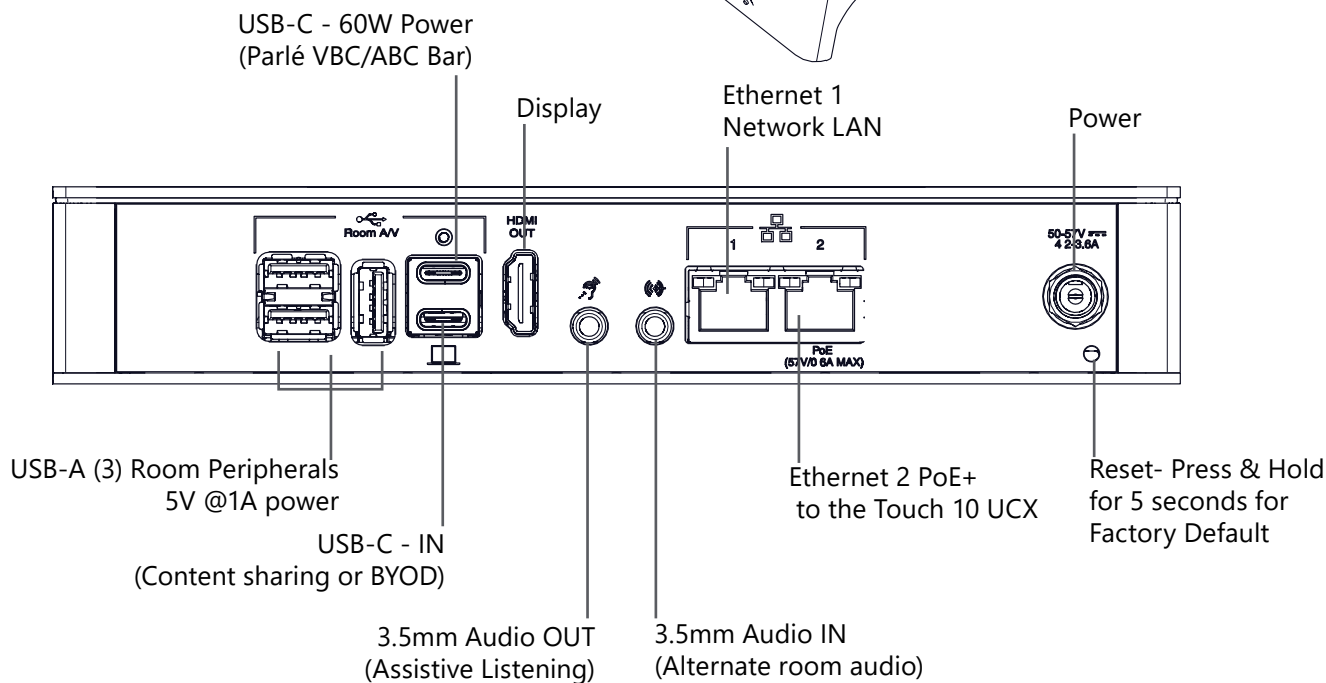
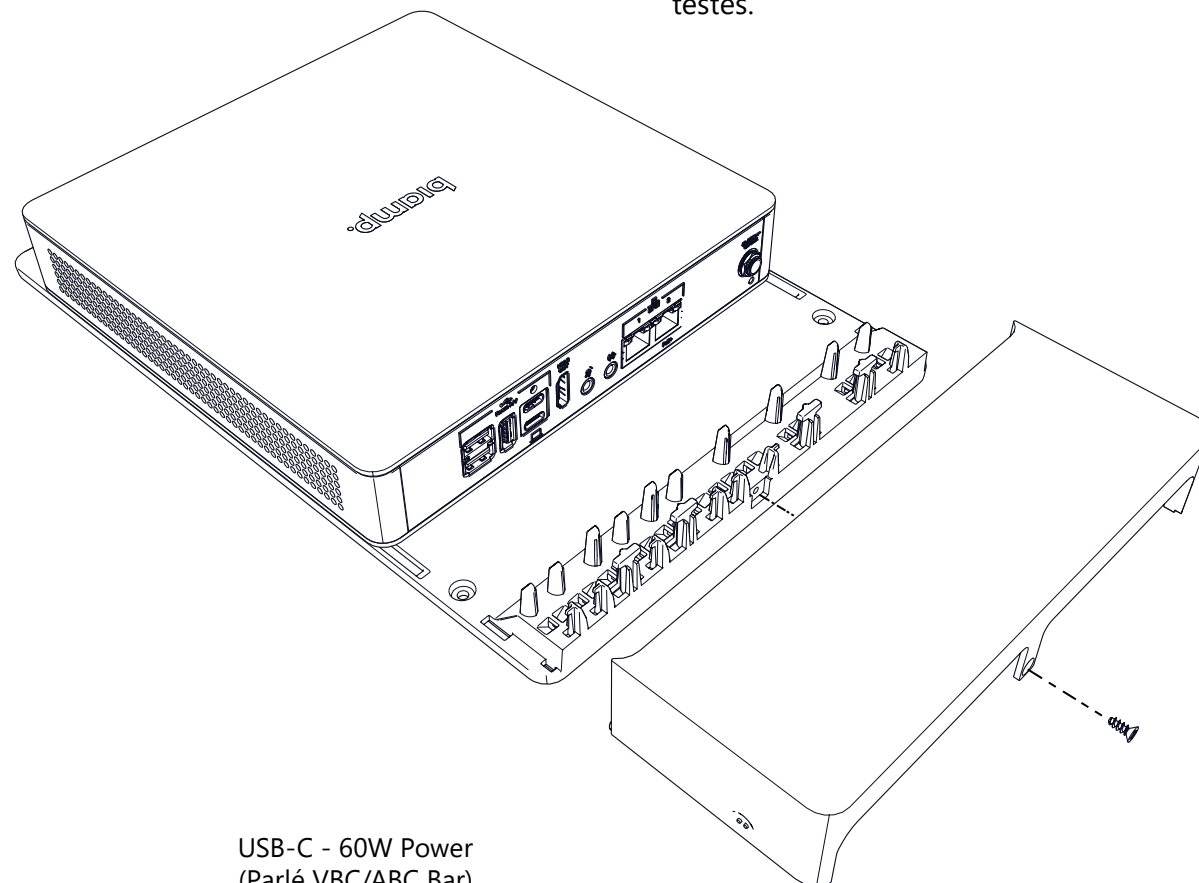
Function	Type	Behavior
Power	Single color - Green	Off - when no power is applied Solid Green - when power is applied
Status	Bi-Color - Red/Green/Amber (both Red & Green on)	Flashing Amber - during boot Solid Amber - not configured Solid Green - configured Solid Red - configuration failure
Alarm	Bi-Color - Red/Green/Amber (both Red & Green on)	Solid Green - no faults Solid Red - one or more faults detected

INSTALLATION

DEVIO UCX 1000 MODEL

Install the cover after all cables have been plugged in and routed through the cable management pegs on the baseplate, powered, and tested.

Installez le couvercle une fois que tous les câbles ont été branchés et acheminés à travers les supports de gestion des câbles sur la plaque de base, alimentés et testés.

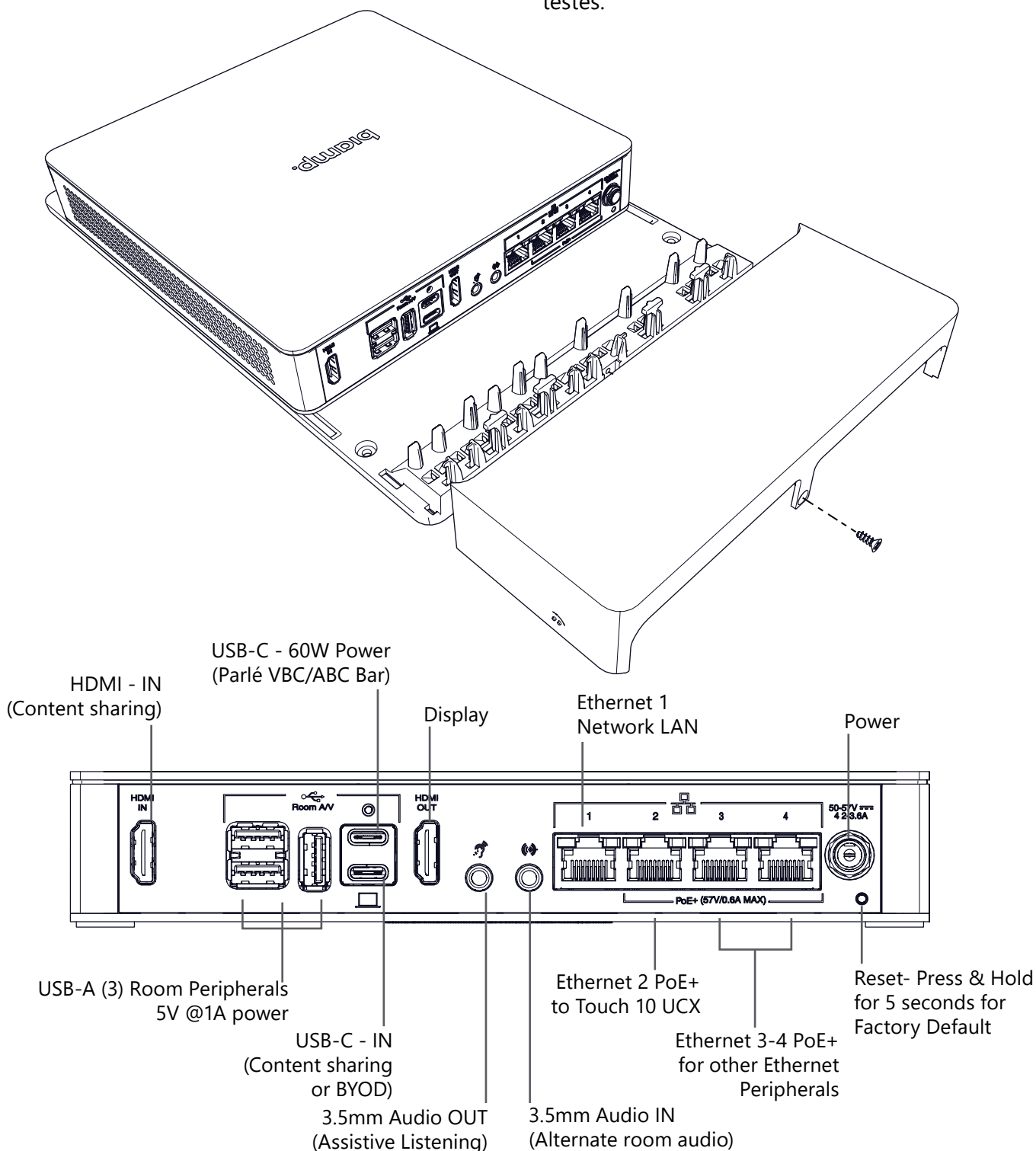


INSTALLATION

DEVIO UCX 2000 MODEL

Install the cover after all cables have been plugged in and routed through the cable management pegs on the baseplate, powered, and tested.

Installez le couvercle une fois que tous les câbles ont été branchés et acheminés à travers les supports de gestion des câbles sur la plaque de base, alimentés et testés.

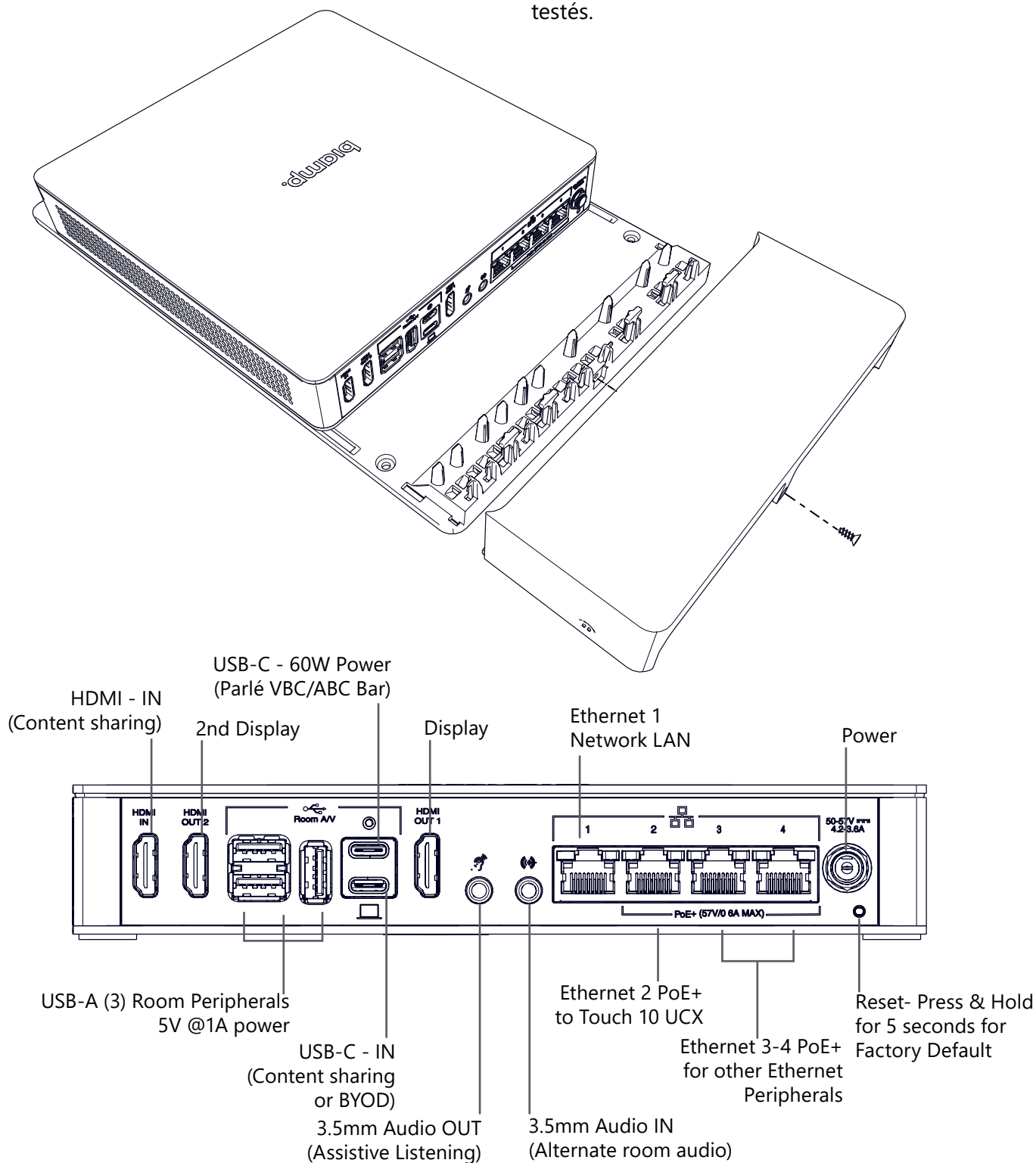


INSTALLATION

DEVIO UCX 3000 MODEL

Install the cover after all cables have been plugged in and routed through the cable management pegs on the baseplate, powered, and tested.

Installez le couvercle une fois que tous les câbles ont été branchés et acheminés à travers les supports de gestion des câbles sur la plaque de base, alimentés et testés.



INSTALLATION

APPRIMO TOUCH 10 UCX CONNECTIONS



1. Connect the CAT5e cable from Port 2 to the Touch 10 UCX. Once the UCX is powered, green LEDs on the Ethernet ports indicate proper connection.
2. Connect the USB-C power cable (if using the optional 100W power supply). Do not plug the power supply into the wall until all connections have been made.

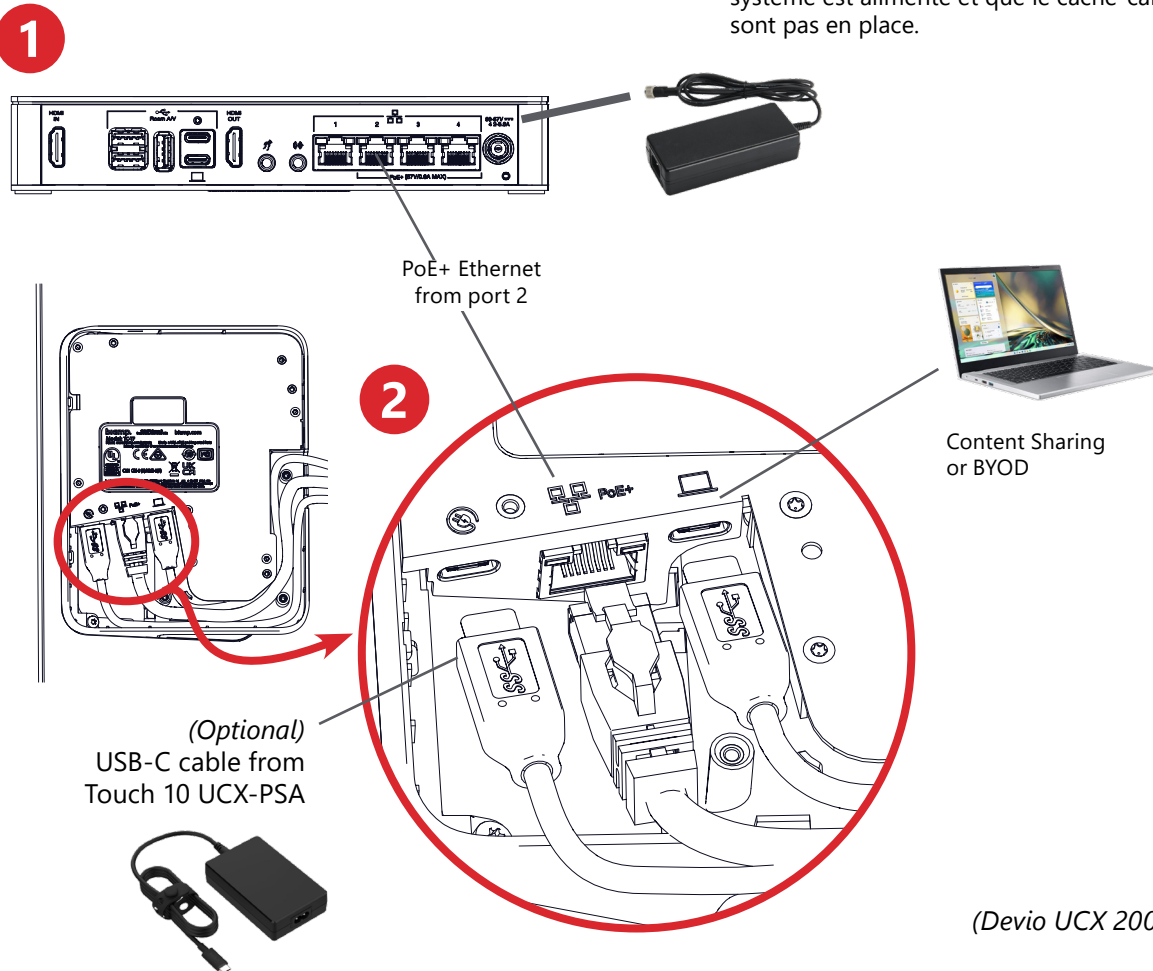
Warning: The base plate must be installed on the touch console if the 100W power supply is connected.

Note: The lights on the ports are only visible if the system is powered and the cable cover and backplate are not on.

1. Branchez le câble CAT5e du port 2 au Touch 10 UCX. Une fois l'UCX alimenté, les voyants verts des ports Ethernet indiquent une connexion correcte.
2. Branchez le câble d'alimentation USB-C (si vous utilisez le bloc d'alimentation de 100 W en option). Ne branchez pas le bloc d'alimentation à la prise murale tant que tous les branchements n'ont pas été effectués.

Avertissement : La plaque de base doit être installée sur la console tactile si le bloc d'alimentation de 100 W est connecté.

Remarque : Les voyants des ports ne sont visibles que si le système est alimenté et que le cache-câbles et la plaque arrière ne sont pas en place.

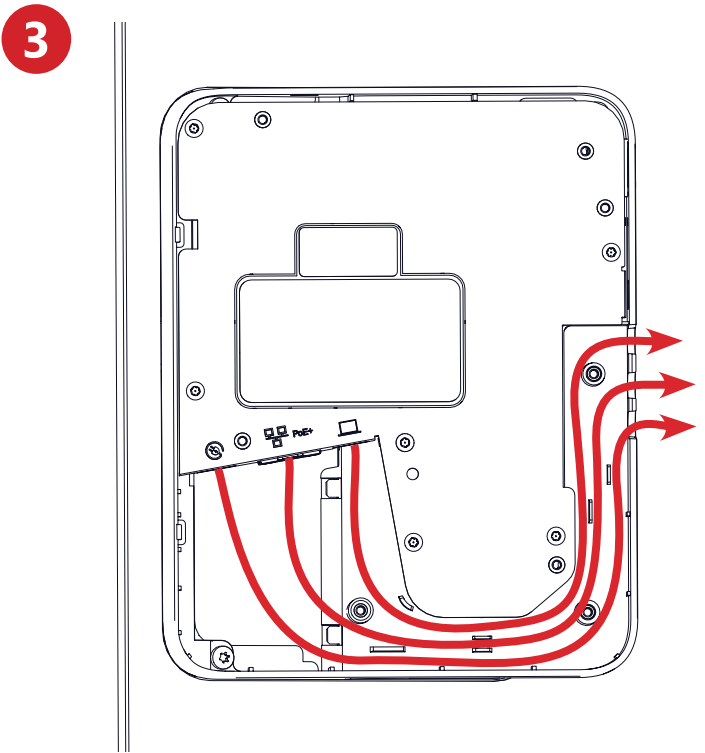


Note: Charging through the Content sharing port is only available with the optional Touch 10 UCX-PSA plugged in. When the UCX-PSA is plugged in, supported power levels are: 5V 3A (15W), 9V 3A ((27W), 12V 3A (36W), 15V 3A (45W), and 20V 3.25A (65W).

INSTALLATION (TABLE MOUNT)

TOUCH 10 UCX - INSTALL BACKPLATE

3. Route the cables through the base as shown.
3. Faites passer les câbles à travers la base comme indiqué.



Power / Status LEDs

Function	Type	Behavior
Power / Status	Bi-Color - Red/Green/ Amber (both Red & Green on)	Off - when no power is applied Flashing Amber - during boot Solid Green - boot complete, no device faults Solid Red - device fault detected



CAUTION

Burn hazards to body parts and fire propagation. Do not remove the bottom cover of the device when powered.

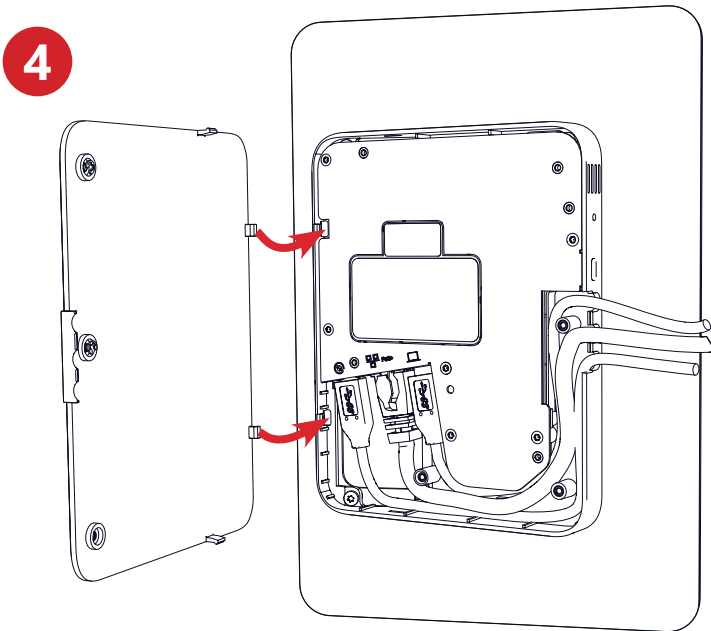
ATTENTION

Risques de brûlures et de propagation d'incendie. Ne retirez pas le couvercle inférieur de l'appareil lorsqu'il est sous tension.

INSTALLATION (TABLE MOUNT)

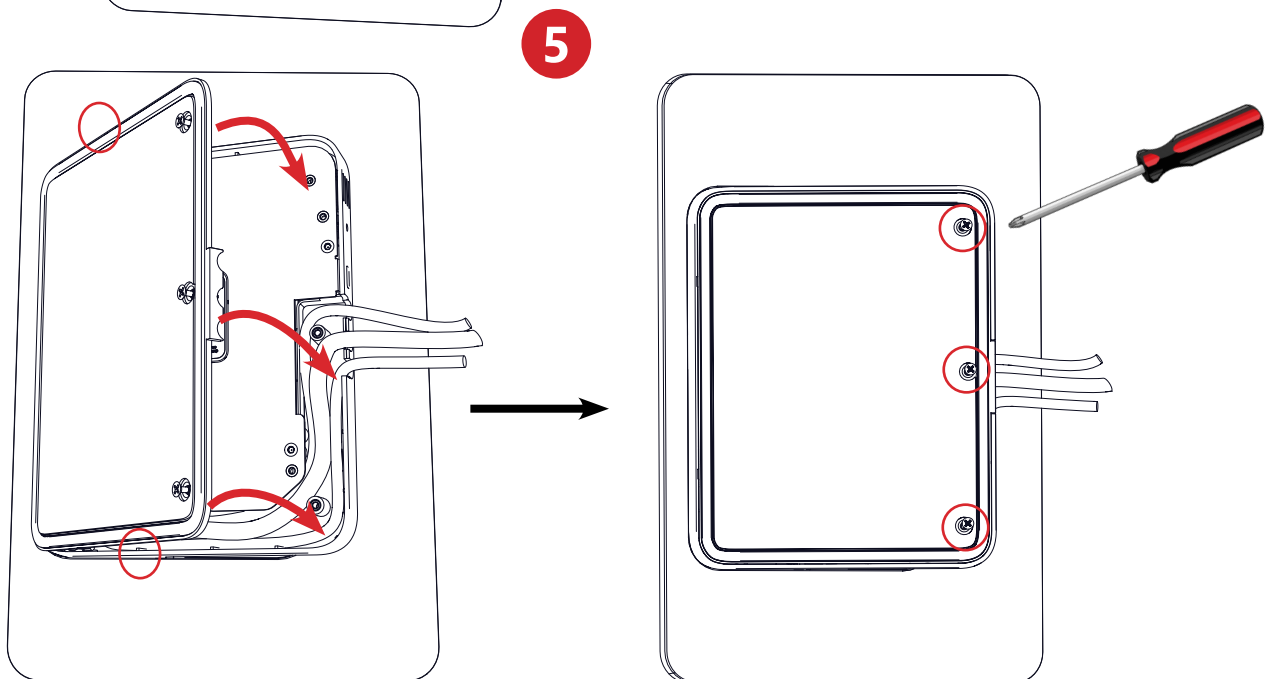
TOUCH 10 UCX - INSTALL BACKPLATE

4. Fit the end tabs into the base holes and rotate to close.
 5. Rotate the cover down and press the side tabs into the base (tab locations circled).
 6. Secure by tightening the cover screws in the base.
 7. Power the UCX, test connections, and proceed with the setup.
4. Insérez les pattes d'extrémité dans les trous de la base et tournez pour fermer.
 5. Faites pivoter le couvercle vers le bas et appuyez sur les languettes latérales pour les enfoncer dans la base (emplacements des languettes entourées).
 6. Fixez le couvercle en serrant les vis de la base.
 7. Allumez l'UCX, testez les connexions et continuez la configuration.



Warning: The base plate must be installed on the touch console if the 100W power supply is connected.

Avertissement : La plaque de base doit être installée sur la console tactile si le bloc d'alimentation de 100 W est connecté.

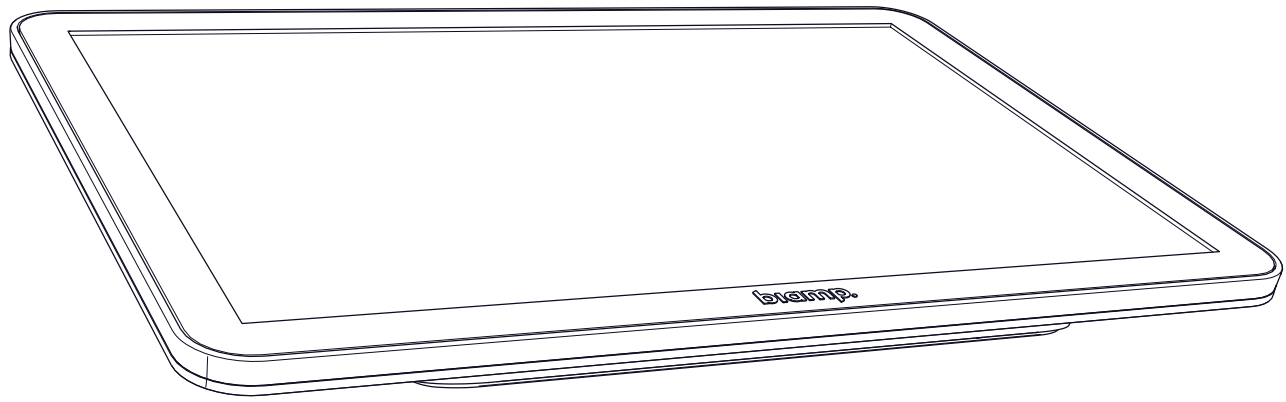


INSTALLATION (TABLE MOUNT)

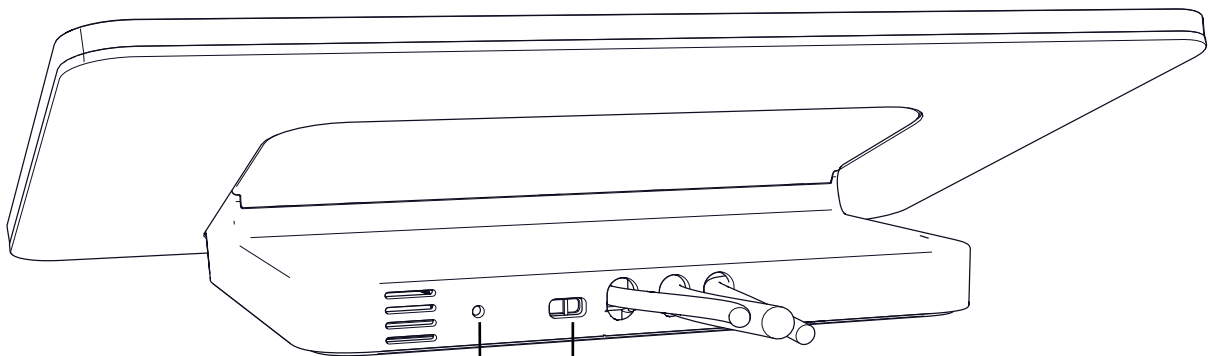
TOUCH 10 UCX - LOCK OPTION

The Touch 10 UCX console may be secured to the table using the Kensington lock port.

La console Touch 10 UCX peut être fixée à la table à l'aide du port de verrouillage Kensington.



Front



Rear

Kensington Lock
(attachment point)

Reset Button

Press and hold for 5 seconds. This returns the Touch 10 UCX to its factory state. Pressing reset will necessitate going through the system setup process again.

OPERATION

SYSTEM SETUP

Once the system is powered, it may indicate that it will need an update. Allow the system to download and install an update. A reliable connection to the LAN network / internet will be necessary.

The Devio UCX system will show on-screen prompts for basic setup on the connected touch console. This will include registering the device in Biamp Workplace.

Information regarding Biamp Workplace account creation and management can be found in the [Biamp Workplace Admin Help](#) file.

BIAMP LAUNCH

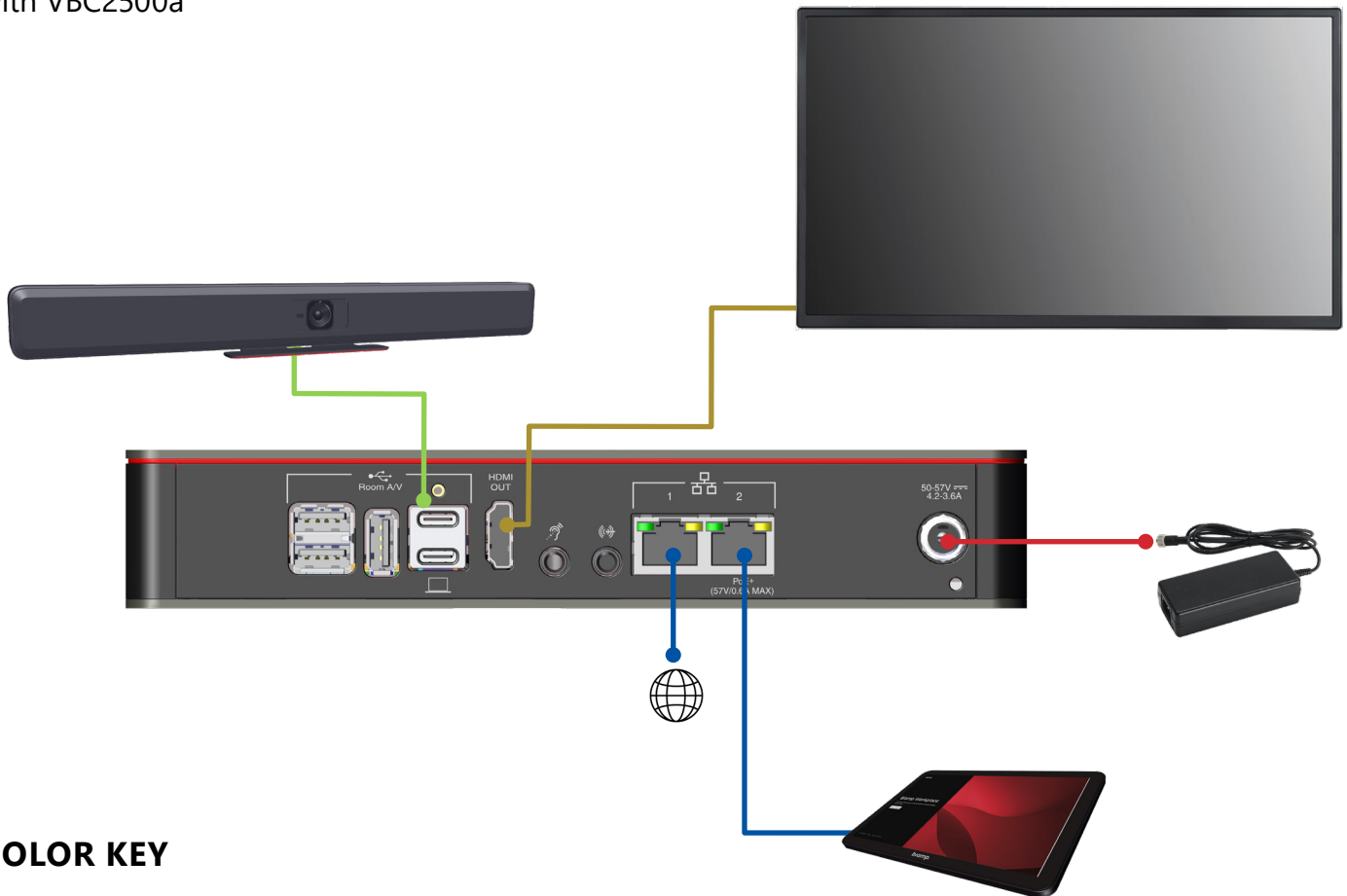
Biamp Launch technology offers automatic device discovery and tuning without the need for custom programming. In addition, the Devio UCX provides the user with a full performance report for the room upon completion.

Biamp Launch may be initiated from the Launch button on the Audio page on the Touch 10 UCX's user interface. Refer to [Cornerstone](#) for more information on the launch process for the Devio UCX.

TYPICAL SYSTEM EXAMPLES

DEVIO UCX 1000 SYSTEM

with VBC2500a



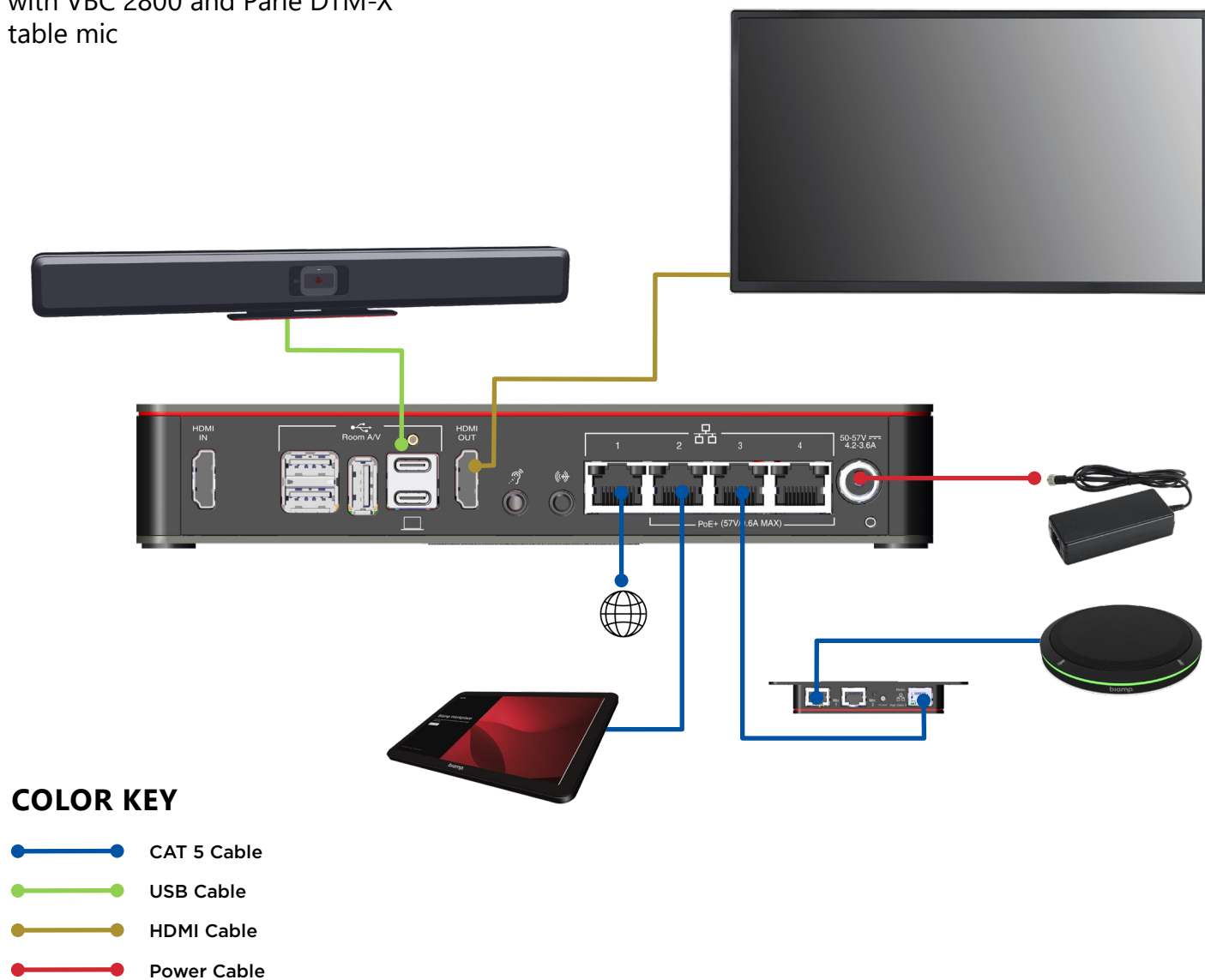
COLOR KEY

- CAT 5 Cable
- USB Cable
- HDMI Cable
- Power Cable

TYPICAL SYSTEM EXAMPLES (CONTINUED)

DEVIO UCX 2000 SYSTEM

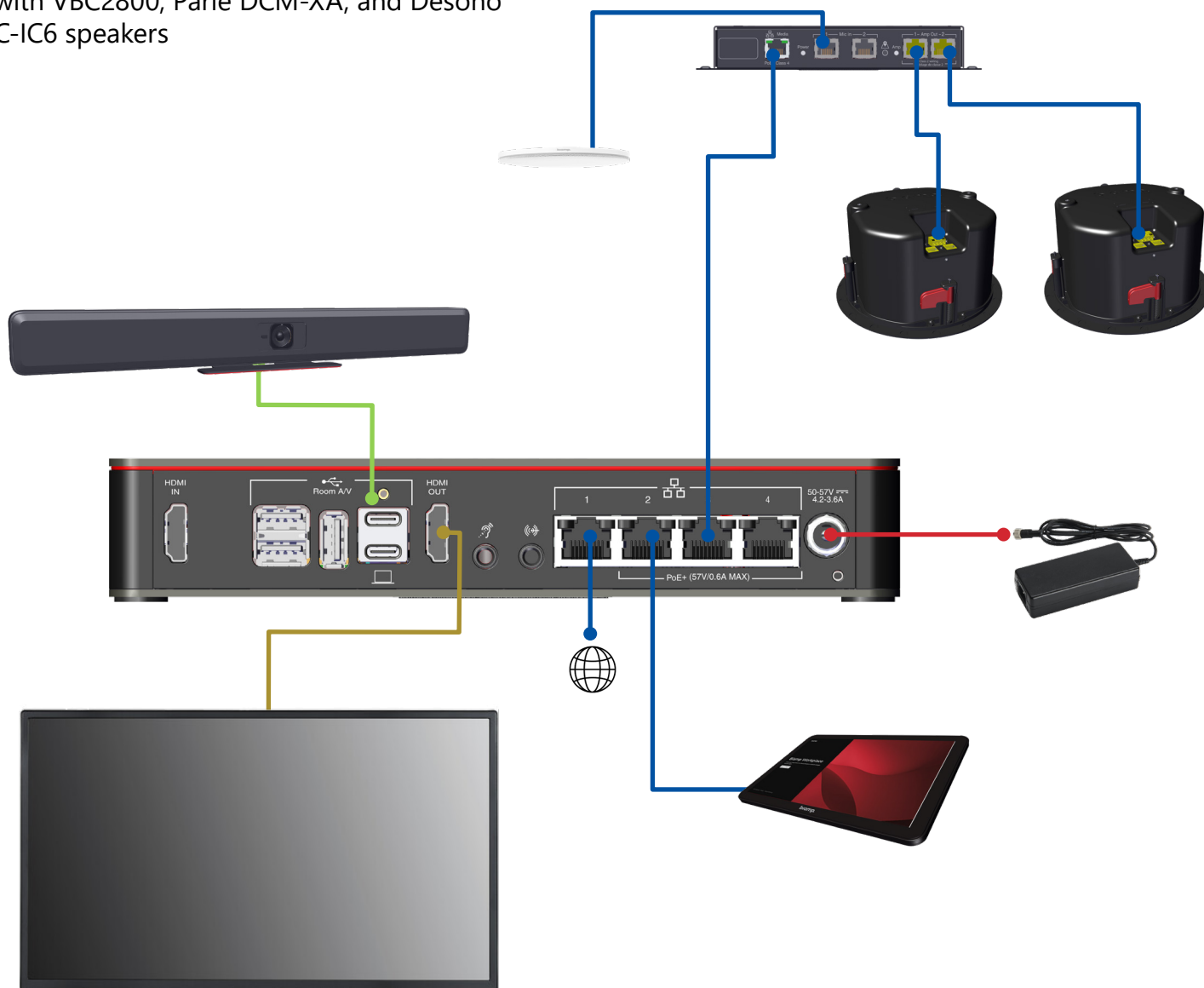
with VBC 2800 and Parl  DTM-X
table mic



TYPICAL SYSTEM EXAMPLES (CONTINUED)

DEVIO UCX 2000 SYSTEM

with VBC2800, Parlé DCM-XA, and Desono C-IC6 speakers



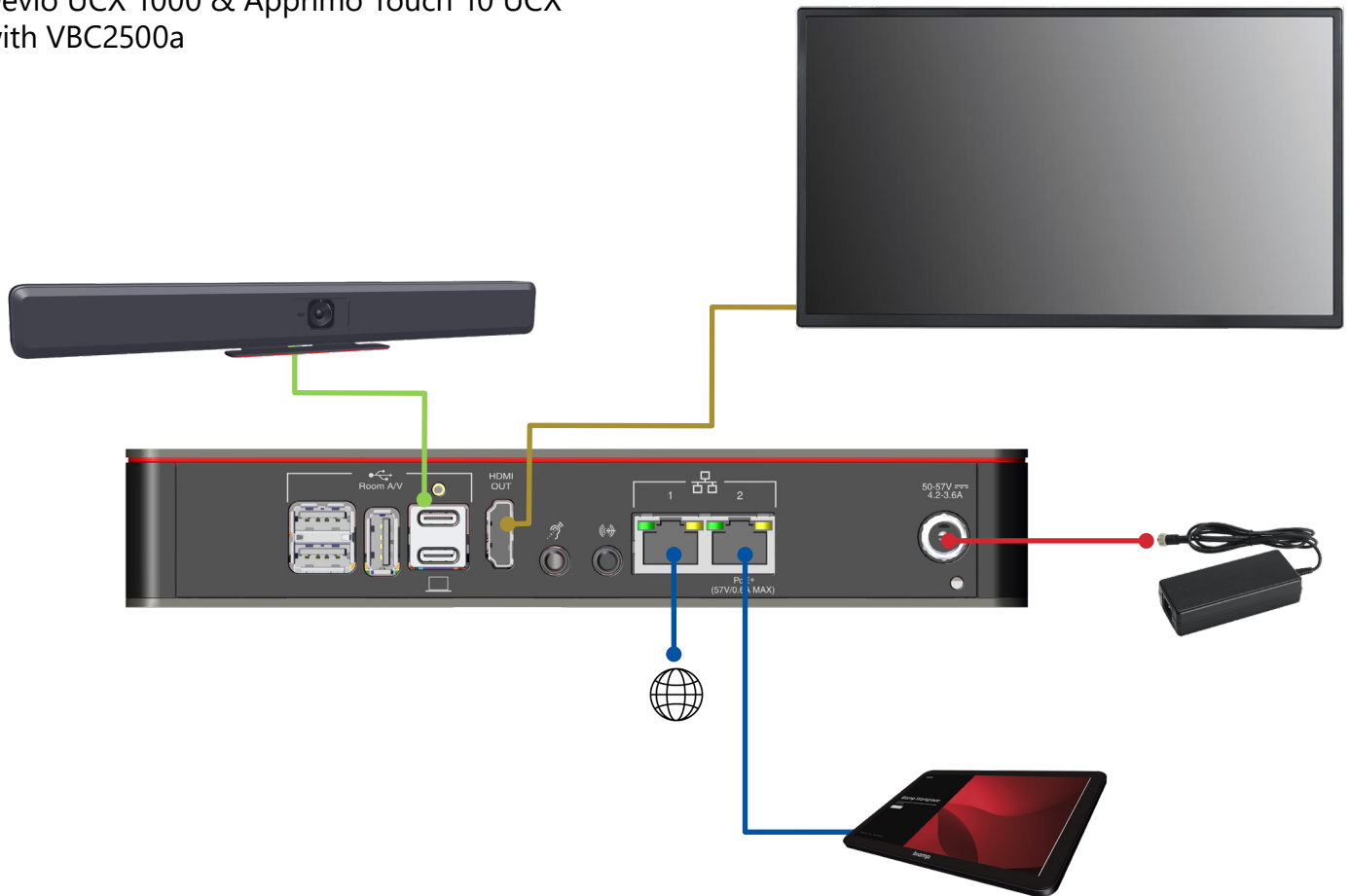
COLOR KEY

- CAT 5 Cable
- USB Cable
- HDMI Cable
- Power Cable

SYSTEM BUNDLE EXAMPLES

SMALL ROOM

Devio UCX 1000 & Apprimo Touch 10 UCX
with VBC2500a



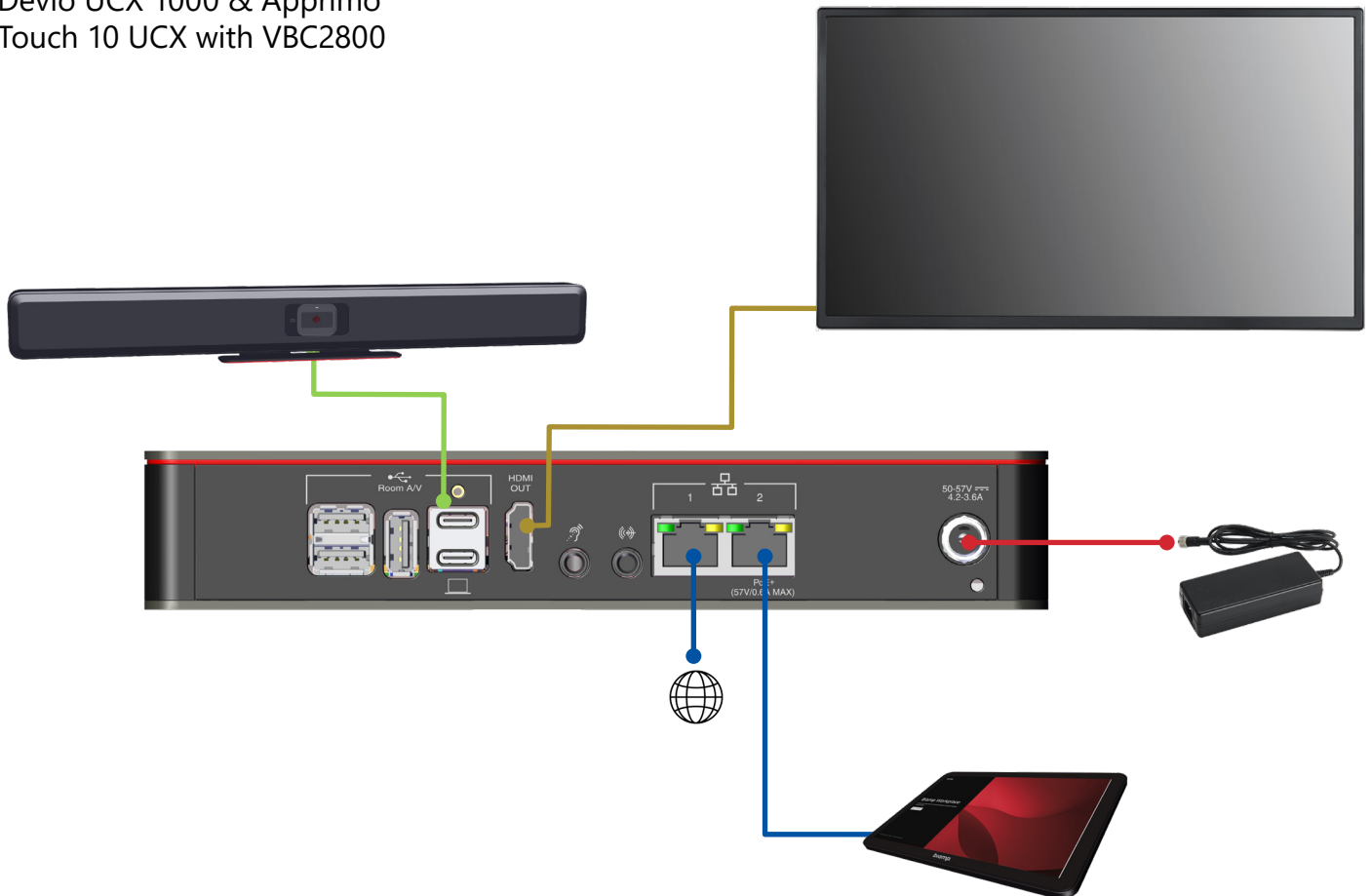
COLOR KEY

- CAT 5 Cable
- USB Cable
- HDMI Cable
- Power Cable

SYSTEM BUNDLE EXAMPLES (CONTINUED)

MEDIUM ROOM - BAR ONLY

Devio UCX 1000 & Apprimo
Touch 10 UCX with VBC2800



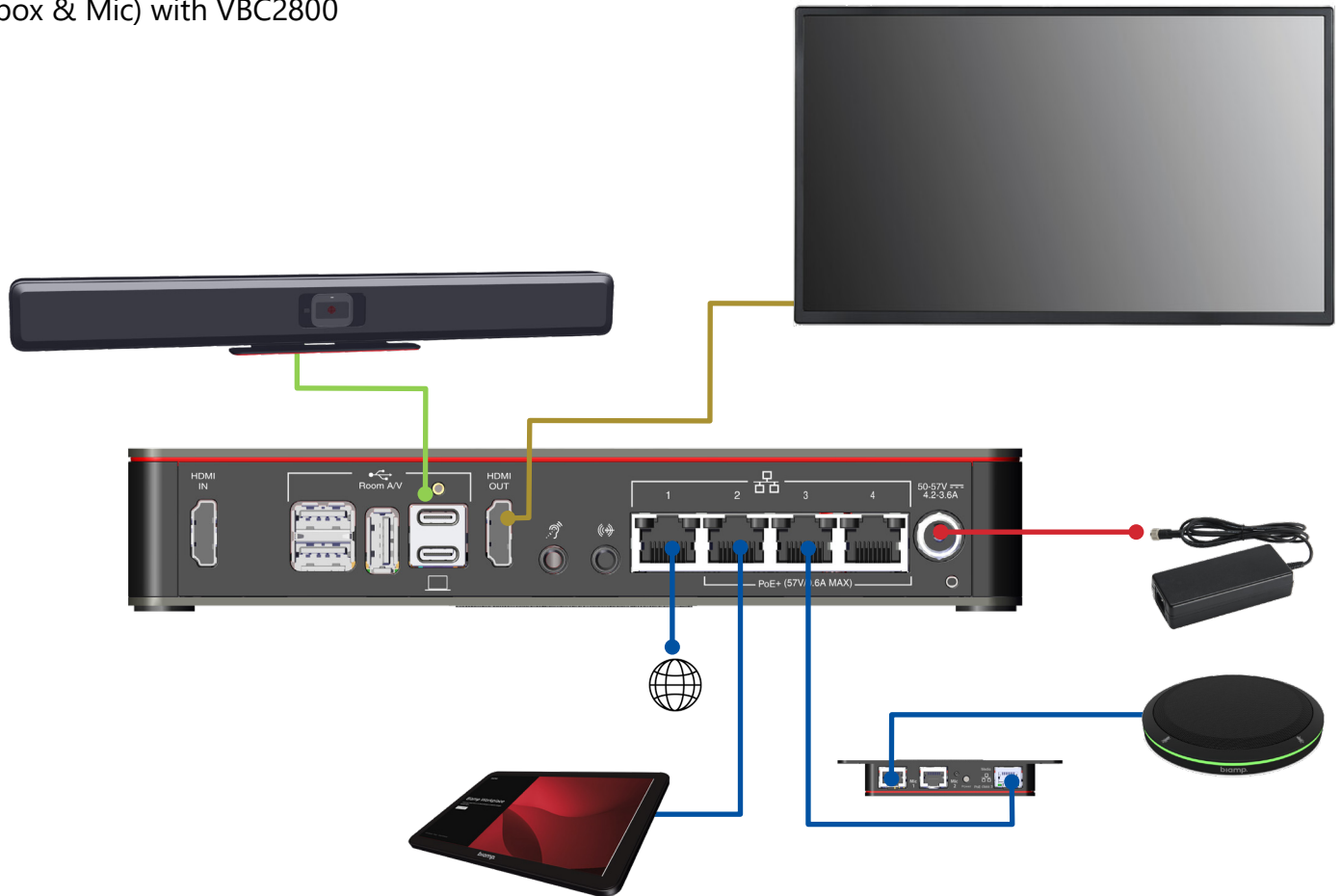
COLOR KEY

- CAT 5 Cable
- USB Cable
- HDMI Cable
- Power Cable

SYSTEM BUNDLE EXAMPLES (CONTINUED)

MEDIUM ROOM - BAR + 1 TABLE MIC

Devio UCX 2000, Apprimo Touch 10 UCX, Parl  DTM-X (box & Mic) with VBC2800



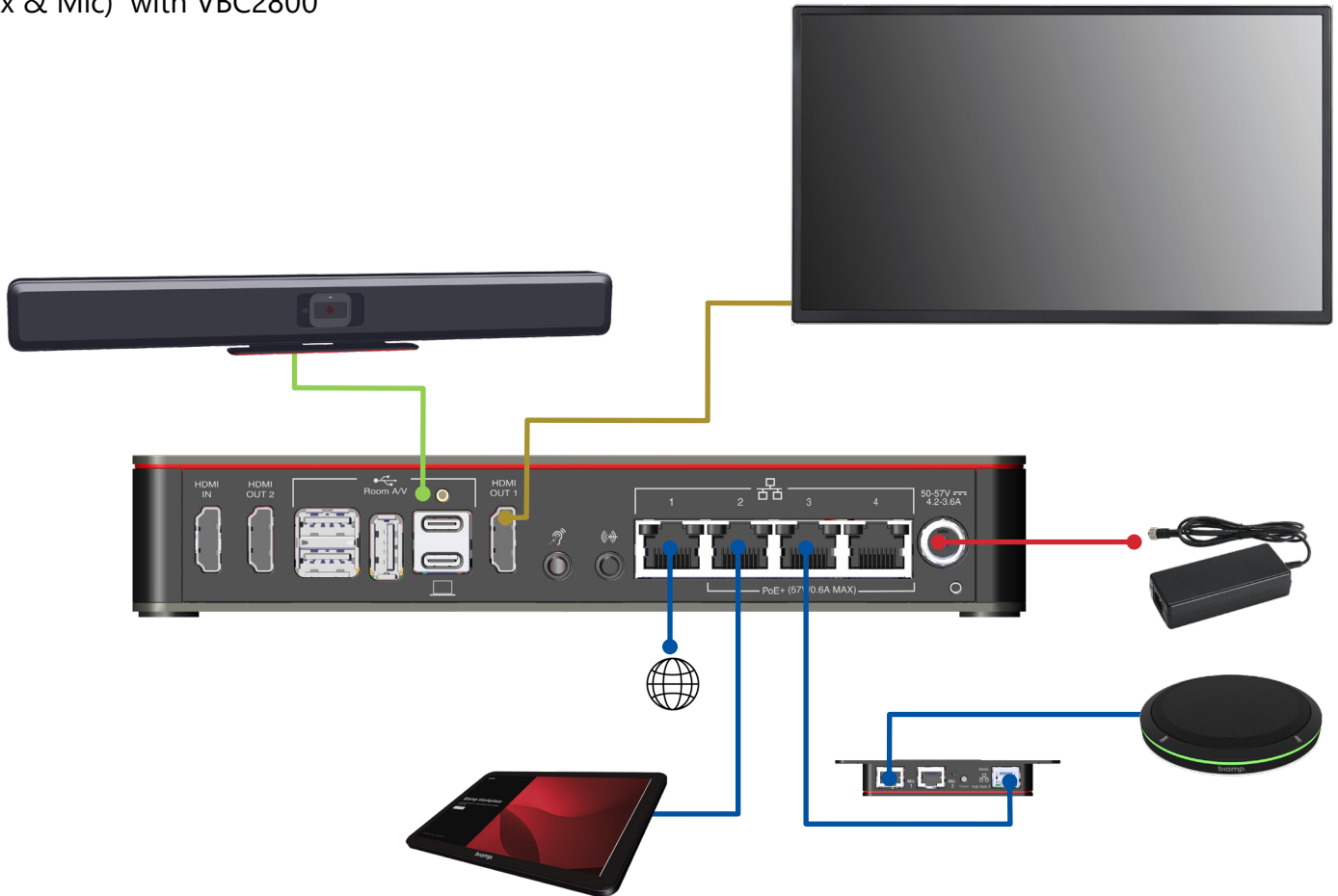
COLOR KEY

- CAT 5 Cable
- USB Cable
- HDMI Cable
- Power Cable

SYSTEM BUNDLE EXAMPLES (CONTINUED)

MEDIUM ROOM - PREMIUM

Devio UCX 3000, Apprimo Touch 10 UCX, Parl  DTM-X
(box & Mic) with VBC2800



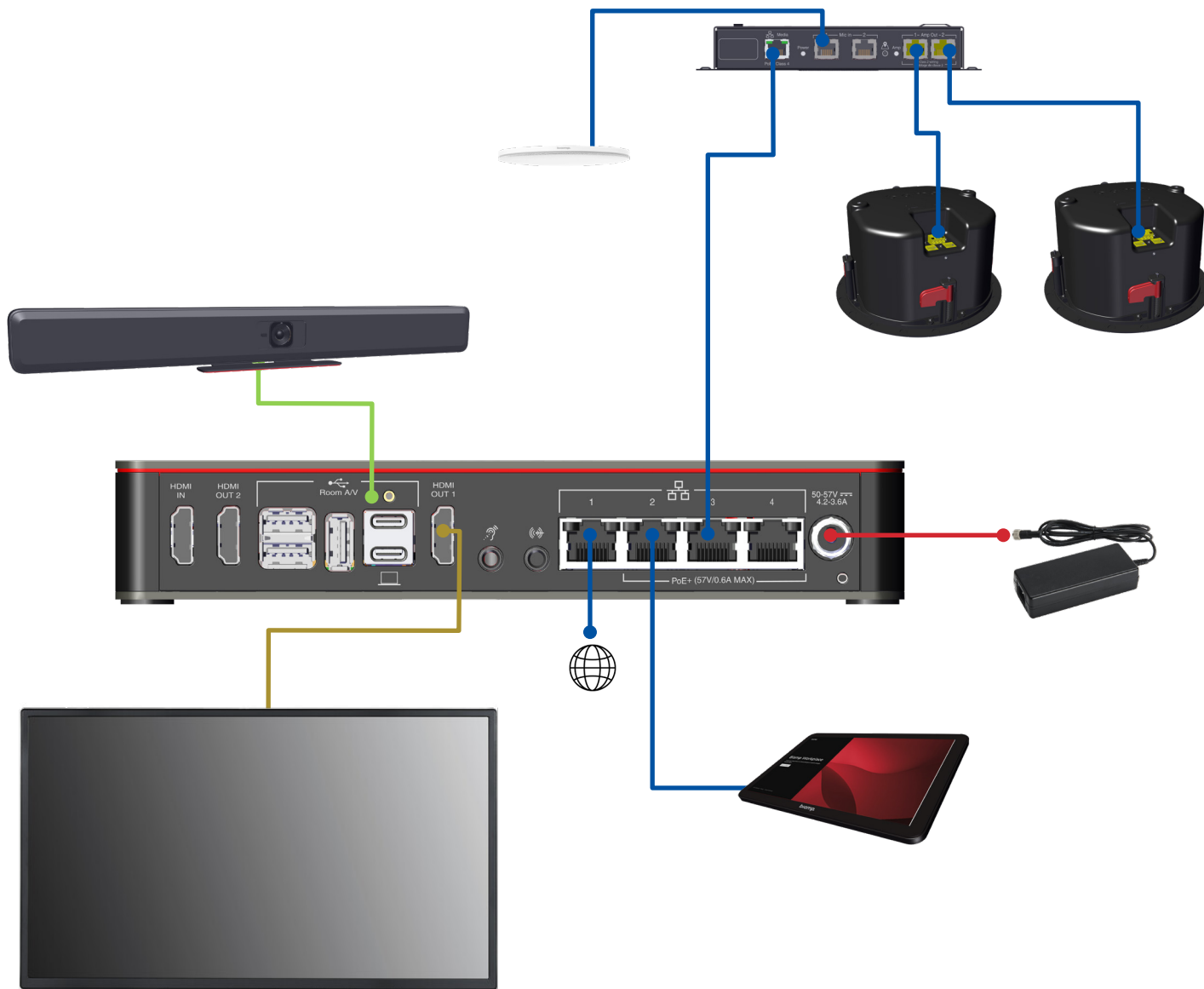
COLOR KEY

- CAT 5 Cable
- USB Cable
- HDMI Cable
- Power Cable

SYSTEM BUNDLE EXAMPLES (CONTINUED)

LARGE ROOM - PREMIUM - 1 MIC, 2 C-IC6

Devio UCX 3000, Apprimo Touch 10 UCX, with VBC2800, Parl  DCM-XA (box & ceiling mic) and C-IC6 speakers (2x)



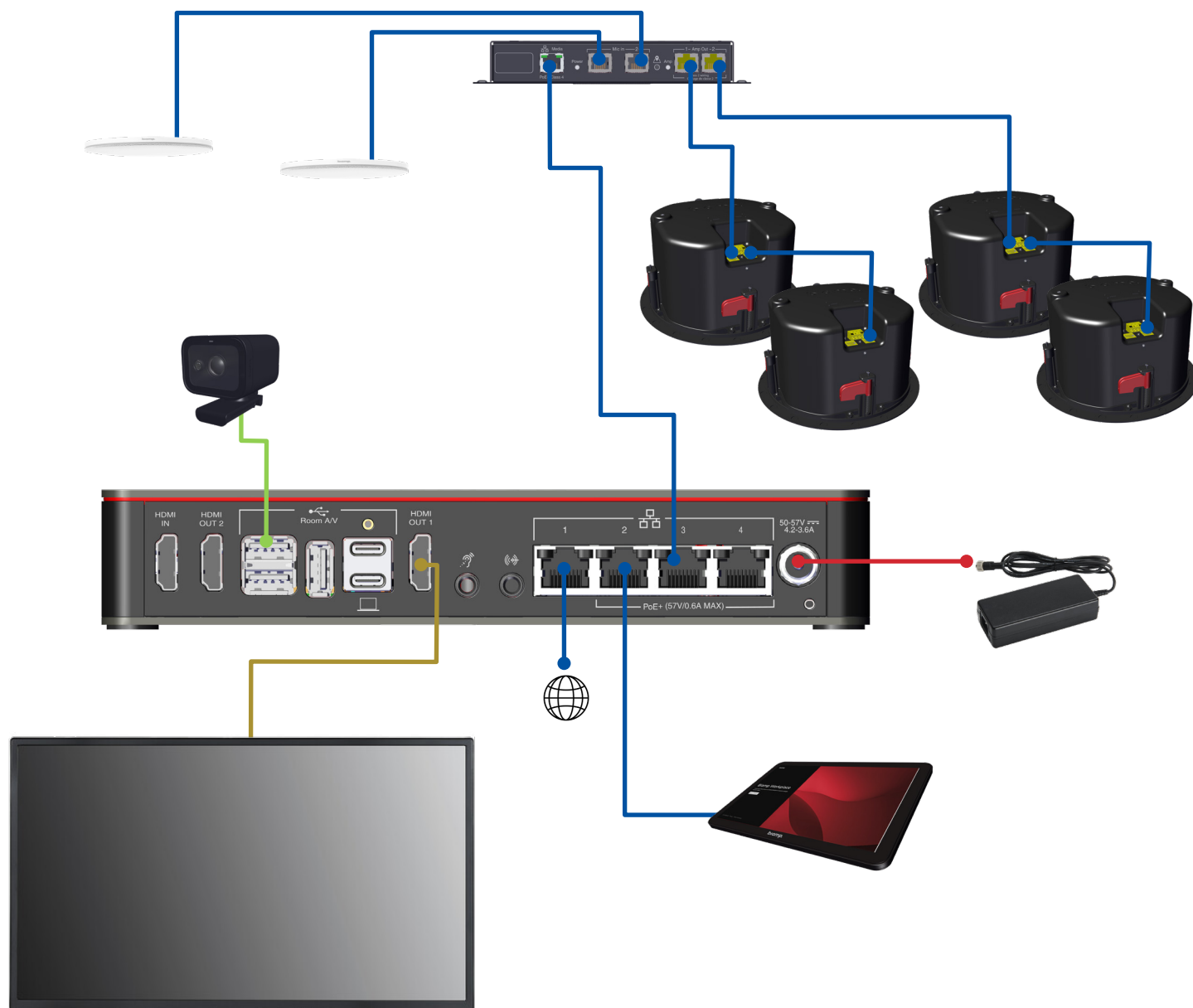
COLOR KEY

- CAT 5 Cable
- USB Cable
- HDMI Cable
- Power Cable

SYSTEM BUNDLE EXAMPLES (CONTINUED)

LARGE ROOM - PREMIUM - 2 MICS, 4 C-IC6

Devio UCX 3000, Apprimo Touch 10 UCX, with Vidi280, Parlé DCM-XA (box & ceiling mic), Parlé DCM-XEX (mic), and Desono C-IC6 speakers (4x)



COLOR KEY

- CAT 5 Cable
- USB Cable
- HDMI Cable
- Power Cable

OPTIONAL ACCESSORIES

Apprimo Touch 10 UCX-TMA: Table mount accessory

Apprimo Touch 10 UCX-PSA: Power supply accessory for 65W device charging

Apprimo Touch 10 UCX-SMA: Surface mount accessory for mounting the Touch 10 on masonry or glass.

Plenum Box 12 x 12: 12-inch x 12-inch, fire-resistant enclosure used to install a variety of Biamp devices.

Tesira TB-1: Ceiling tile bridge for DCM & DPA-450BP plenum boxes.

C5E-10-P, C5E-25-P: 10' and 25' pre-terminated Cat 5e cables

Seismic Cable Adapter: Cable adapter for plenum boxes.

RMX-100: Rack mount shelf to mount the Devio UCX on a standard AV rack.

CONTACT US

Email: support@biamp.com

Web: support.biamp.com

Warranty: biamp.com/legal/warranty-information

Safety & Compliance: biamp.com/compliance

12JUN2026



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