



BIAMP SPECIALIST TESIRA

Biamp Specialist - Tesira training is aimed at those who provide onsite support of audio-visual facilities but without a traditional AV background. This half-day course is delivered at the client's location and designed for the trainee to better understand their own Biamp installation. Within this context, participants can take ownership of the knowledge gained and put it to use, effective immediately. This session will empower the trainee to feel more comfortable interacting with Tesira and ultimately help their organization save time, money, and resources.

THE TRAINEE WILL LEARN:

- The components of a good sound system and the role Tesira plays
- Self-sufficiency and an understanding of their own installation
- How and when to make minor changes/adjustments to their Tesira system
- Troubleshooting tips and tricks
- How to preempt problems
- When to escalate issues/get help

Prerequisites: There are no prerequisites for *Biamp Specialist - Tesira* training

Continuing Education: 2.5 AVIXA RUs CTS/CTS-D/CTS-I

Time to Complete: One half-day (in-person)

KEY TOPICS COVERED:

AV SYSTEM BASICS Establish the basic foundational knowledge for understanding and manipulating any audio system, and explore the tools offered by a Biamp DSP.

THE CONTROL NETWORK Learn how your computer communicates with your Tesira system, and the specific topology your organization employs.

AUDIO NETWORKING Learn which protocols are used to transfer audio across your Tesira system.

CONNECTING Understand how to connect to your Tesira system, opening the door to performing maintenance, making small changes, and undertaking general troubleshooting yourself.

FIRMWARE We'll show you where to get current firmware, how to install it, and the benefits of upgrading.

TROUBLESHOOTING Confidently fix minor problems, narrow down the root of an issue, make well-informed decisions, and know when to ask for help.

HELPFUL RESOURCES AV systems can be complicated, and nobody has all the answers. That's why we make it easy to find them with our online knowledge base.

If you believe you're a good candidate for the onsite *Biamp Specialist - Tesira* training, please click [here](#) and fill out the request form. Once we receive your submission, a team member will reach out to begin the process.